

HEATING AND EMERGENCY ASSISTANCE RETROFIT TASK (HEARTWAP)

WHAT IS IT?

A program to repair or replace your unsafe or broken heating system.

WHO IS ELIGIBLE

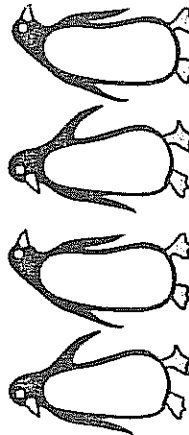
Only **homeowners** who meet the income requirements can receive HEARTWAP assistance.

HOW DO I APPLY?

The Fuel Assistance Application is also used for HEARTWAP.

WHAT DO I HAVE TO DO?

If your heating system is in need of repair, call QCAP at (617) 479-8181 x 316 to see if you are eligible and if the repair will be covered.



WEATHERIZATION ASSISTANCE PROGRAM (WAP)

WHAT IS IT?

A **FREE** program to help you save money on your energy bills. If you qualify, QCAP will hire a contractor to make energy saving home improvements to your house or apartment including attic insulation, wall insulation and air sealing measures.

WHO IS ELIGIBLE?

If you are eligible for Fuel Assistance, you may also be eligible for WAP. Preference is given to households with elderly, disabled, children under the age of six, Native Americans or high-energy costs.

HOW DO I APPLY?

The Fuel Assistance Application is also used for WAP. You may be asked to update your information or provide more information.

WHAT HAPPENS NEXT?

You will be notified if you are eligible. A QCAP Energy Auditor will schedule an appointment and come to your home to see what can be done to prevent heat loss. The Auditor will explain the work that needs to be done. After a waiting period, a licensed, insured contractor will come to your home to complete the work. QCAP's Home Energy Auditor will follow-up and inspect the work to make sure the job was done right.

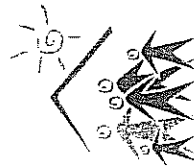
NEED HELP WITH YOUR FUEL BILLS?

IS YOUR HOME WARM ENOUGH?

CALL

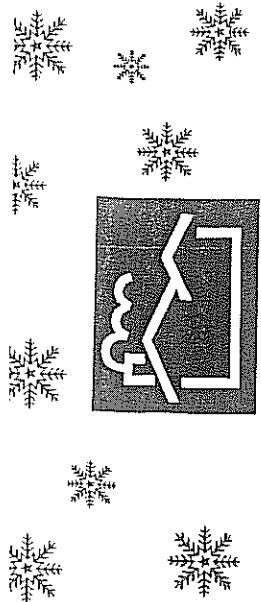
**QCAP'S ENERGY PROGRAM
(617) 479-8181 x301**

TO LEARN ABOUT SAVING MONEY ON YOUR WINTER HEATING BILLS



Quincy Community
Action Programs, Inc.

**Quincy Community Action Programs, Inc.
1509 Hancock Street
Quincy, MA 02169**



**FY 2008-2009
FUEL ASSISTANCE INCOME LIMITS**
**Guidelines due to change without notice

HOUSEHOLD SIZE	MAXIMUM GROSS ANNUAL INCOME
1	27,376
2	36,454
3	45,031
4	53,608
5	62,186
6	70,763
7	72,371
8	73,979

HOW DOES QCAP PAY MY BILLS?
Your heating company (GAS, OIL, ELECTRIC, ETC.) will send your bills directly to QCAP. QCAP will make payments to your account up to your approved benefit level. Payments will be made for your heating costs between November 1 and April 30.

**You may be eligible for a higher benefit if the cost of heating your home for the last 12 months is high and is greater than the limit set for your fuel type.

DO ALL LOW-INCOME RESIDENTS RECEIVE ASSISTANCE?
No. If you have a federal housing subsidy AND the cost of your heat is included in your rent AND your rent is less than 30% of your income, you are **NOT** eligible.

FUEL ASSISTANCE PROGRAM

WHAT IS IT?
A program to help you pay your winter heating bills. The program begins on **November 1** and ends **April 30**.

WHO IS ELIGIBLE?
Low-income families and individuals living in **Braintree, Milton, Quincy and Weymouth** may apply for QCAP Fuel Assistance. Homeowners and renters, including those whose heating costs are included in their rent may apply.

Your household income for all family members must be within the guidelines (see chart on right).

HOW DO I APPLY?
Call QCAP at (617) 479-8181 x 301 for information OR write to:

QCAP Energy Programs
1509 Hancock Street,
3rd Floor
Quincy, MA 02169

You will be given an appointment date and information about what you need to bring with you to complete your application.

DO I PAY ANYTHING ON MY FUEL BILL IN THE WINTER?
YES. The Fuel Assistance Program does **not** pay ALL of your winter heating bills.

DO I GET A DISCOUNT ON MY BILL?
If you qualify for Fuel Assistance, you MAY get a discount on your gas and electric bills. You may also receive a Life-Line discount on your local phone bill. The discounts range from 20%-35% of your utility bill's distribution charges.

UTILITY SPONSORED ENERGY PROGRAMS

National Grid (Gas, Electric) Braintree Electric Light Dept. and NSTAR also offer various services to Fuel Assistance clients through QCAP. You will be given information when you apply for Fuel Assistance.

QCAP's Energy Program is funded by the
US Department of Health and Human Services
US Department of Energy
Massachusetts Department of Housing & Community Development
National Grid (Gas)
Braintree Electric Light Dept
NSTAR
National Grid (Electric)
Private Donors

