



# Department of Municipal Licenses and Inspections

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Charles C. Kokoros  
Mayor

Date: May 18, 2020

TO: Hair Salons and Barber Shops

FROM: Marybeth McGrath, Director of the Health & Building Department 

RE: **PHASE 1: COVID-19 REOPENING REQUIREMENTS**

**Please find below the PHASE 1- COVID-19 REOPENING REQUIREMENTS, as follows:**

Slowing the spread of COVID-19 requires the cooperation of all of us. The plan to re-open the economy safely requires that everyone do their part, and we expect most people will be diligent about keeping themselves and their neighbors safe and healthy.

## **Permitted Activities:**

Phase 1 of the re-opening plan keeps in place existing restrictions, advisories and guidance, but provides exceptions for certain activities that can resume safely.

### *What Can Individuals Do?*

- A new “stay safer at home” advisory requests that individuals stay at home when they can. However, [all individuals are required to wear a face covering in most places when outside of the home](#). The requirement to wear a face covering is enforceable by the Braintree Health Department.
- All individuals remain subject to the existing order [limiting gatherings to no more than 10 persons](#), except in unconfined outdoor spaces. The restriction on gathering size is enforceable by the Braintree Health Department. This limitation does not apply to workplaces authorized to operate, but more specific capacity and meeting rules will apply.
- Compliance with the mandatory rules outlined above is enforceable by the Braintree Health Department up to and including the issuance of civil fines of up to \$300 per violation.

### *What Can Businesses Do?*

- The businesses listed in the table below will be permitted to resume operations on May 18 or May 25. **All other businesses and workplaces remain closed through Phase 1.** No business is required to re-open and may not reopen until it is ready.
- All operating businesses must comply with general [mandatory workplace safety standards\\*\\*](#), as well as [sector-specific workplace standards and protocols\\*\\*](#) where applicable. Note that some specific sector and workplace standards and protocols are mandatory (actions that “must” be taken), while others are best practice guidance (actions that “should” be taken).

<b>May 18</b>	<b>May 25</b>
<ul style="list-style-type: none"> <li>▪ Essential businesses already operating must self-certify and comply with applicable standards by May 25 or July 1.</li> <li>▪ Manufacturing</li> <li>▪ Construction</li> <li>▪ Retail curbside pickup only</li> <li>▪ Places of worship (40% occupancy limit)</li> <li>▪ Firearms retailers and shooting ranges</li> </ul>	<ul style="list-style-type: none"> <li>▪ Laboratories and life sciences facilities</li> <li>▪ Offices limited to &lt; 25% maximum occupancy; work from home strongly encouraged. (Boston office opening delayed to June 1.)</li> <li>▪ Car Washes exterior and self-service only</li> <li>▪ Hair salons/barber shops by appointment only</li> <li>▪ Pet grooming by appointment (curbside drop-off and pick-up)</li> <li>▪ Certain outdoor recreational facilities and activities</li> </ul>

**Enforcement of Workplace Safety Standards**

- Only essential services and businesses specifically designated for reopening can operate in phase 1. In order to open or continue operation, all businesses must:
  - Develop a written COVID-19 safety plan outlining how will prevent the spread of COVID-19.
  - Self-certify that it will operate in compliance with all applicable and mandatory workplace safety standards. [A template is attached to assist you\\*\\*.](#)
  - Produce this self-certification, if requested, by the Braintree Health Department, Department of Labor Standards (DLS) or Department of Public Health (DPH). Failure or refusal to produce the self-certification upon request is grounds for enforcement action.
  
- Workplace safety standards are enforced jointly by the local boards of health and DLS. Enforcement can be initiated by either the Braintree Health Department or the DLS, whichever entity is called in first by a person filing a complaint. DLS and each municipal authority shall uniformly apply any enforceable COVID-19 workplace safety rule.
  
- The goal of enforcement is to educate and promote compliance. It is our hope that establishments will be diligent about compliance with reopening requirements before any enforcement action were to become necessary by the Braintree Health Department or the DLS.

**\*\* To Assist you with reopening requirements, please find attached to this document, the following:**

- Template COVID-19 Safety Control Plan;
- Self-Certification Control Plan Checklist;
- Sector Specific Workplace Safety Standards for Hair Salons and Barber Shops;
- Hair Salons and Barber Shops-MA Mandatory Safety Standards;
- Hair Salons and Barber Shops-MA COVID-19 Checklist;
- Reopening Guidance: Purchasing Hygienic or Protective Supplies for the Workplace;
- Informational from Mass.gov- Reopening: When can my business reopen?

Should you have any questions, please feel free to call the Braintree Health Department at (781) 794-8090 or email: [mmcgrath@braintreema.gov](mailto:mmcgrath@braintreema.gov) , and we will respond back to you as soon as possible.



**SECTOR SPECIFIC WORKPLACE SAFETY STANDARDS FOR  
HAIR SALONS AND BARBERSHOPS TO ADDRESS COVID-19  
As of May 18, 2020**

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**Purpose**

These sector specific COVID-19 workplace safety standards for Hair Salons and Barbershops are issued to provide owners and operators of Hair Salons and Barbershops sites and workers at those businesses with instructions to help protect against the spread of COVID-19 as Hair Salons and Barbershops re-open.

These standards are minimum requirements only and are not exclusive or exhaustive. The public health data and matrix for disease prevention upon which these guidelines are based can and does change frequently, it is the responsibility of each Hair Salon or Barbershop to stay abreast of any updates to these requirements.

**Standards for Responsible Hair Salons & Barbershops in Massachusetts**

No activity in Hair Salons or Barbershops shall occur without meeting these sector specific COVID-19 workplace safety standards for Hair Salons and Barbershops. These standards apply to all Hair Salons and Barbershops until rescinded or amended by the State. The owner of the Hair Salon or Barbershop shall be responsible for meeting these standards.

The following workplace specific safety standards are organized around four distinct categories covering Social Distancing, Hygiene Protocols, Staffing and Operations, and Cleaning and Disinfecting.

**I. Social Distancing**

- Arrange chairs so work areas are spaced out at least 6 feet apart
- Install visual markers to encourage customers to remain at least 6 feet apart
- Improve ventilation for enclosed spaces where possible (e.g., open doors and windows)
- Stagger lunch and break times, regulate the maximum number of people in one place and ensure at least 6 feet of physical distancing
- Close or reconfigure worker common spaces and high density areas of facilities where workers are likely to congregate (e.g., break rooms, eating areas) to allow 6 feet of physical distancing
- Require face coverings for all customers and workers, except where an individual is unable to wear a face covering due to a medical condition or disability
- Require workers to wear gloves, gowns or smocks, and prescription glasses, safety glasses or goggles
- Install physical partitions between workstations where feasible
- Contactless payment methods are encouraged

## **II. Hygiene Protocols**

- Ensure access to handwashing facilities on site, including soap and running water, and allow sufficient break time for workers to wash hands frequently; alcohol-based hand sanitizers with at least 60% alcohol may be used as an alternative
- Supply workers at workplace location with adequate cleaning products (e.g., sanitizer, disinfecting wipes)
- Require glove changes and handwashing before and after each customer
- Do not permit sharing of tools and supplies between workers (shears, combs, brushes, etc.)
- Use clean capes for each customer
- Workers should change into a clean smock or gown between each client. Consider using disposable capes and smocks. Reusable capes, towels, gowns should be laundered between each use
- Disinfect all tools between customers
- Post visible signage throughout the site to remind workers and clients of hygiene and safety protocols

## **III. Staffing and Operations**

- Limit service to hair services only (haircuts, color, blow drying and treatments). Non-hair services are not permitted (eyebrows, beard trimming, lip waxing, manicures, etc.)
- Provide training to workers on safety standards, up-to-date safety information and precautions including hygiene and other measures aimed at reducing disease transmission
- Adjust workplace hours and shifts (working teams with different schedules or staggered arrival / departure) to minimize contact across workers and reduce congestion
- Close waiting areas and ask customers to wait outside or in cars until it is time for their appointment
- Require customers to make an appointment in advance to receive service
- Maintain a log of workers and customers to support contact tracing (name, date, time, contact information) if needed
- Remove non-essential amenities (magazines, customer-facing water or coffee, coat rooms etc.)
- All workers must stay home if feeling ill
- Workers who are particularly vulnerable to COVID-19 according to the Centers for Disease Control (e.g., due to age or underlying conditions) are encouraged to stay home
- Encourage workers to self-identify symptoms or any close contact to a known or suspected COVID-19 case to the employer
- Encourage workers who test positive for COVID-19 to disclose to the workplace employer for purposes of cleaning / disinfecting and contact tracing. If the employer is notified of a positive case at the workplace, the employer shall notify the local Board of Health (LBOH) in the city or town where the workplace is located and work with them to trace likely contacts in the workplace and advise workers to isolate and self-quarantine. Testing of other workers may be recommended consistent with guidance and / or at the request of the LBOH
- Post notice to workers and customers of important health information and relevant safety measures as outlined in government guidelines

## **IV. Cleaning and Disinfecting**

- Conduct frequent cleaning and disinfection of site (at least daily, and more frequently if feasible)
- Keep cleaning logs that include date, time, and scope of cleaning
- Conduct frequent disinfecting of heavy transit areas and high-touch surfaces (e.g., doorknobs, rolling carts, bathrooms)
- In event of a positive case, shut down site for a deep cleaning and disinfecting of the workplace in accordance with current CDC guidance
- Disinfect tools between customers (e.g., shampoo bowls, chairs and headrests, shears, combs, brushes, razors, styling tools)

**Additional worker safety guidelines and resources (with hyperlinks to web pages) are available below:**

U.S. Department of Labor, Occupational Safety and Health Administration (OSHA):

[OSHA – COVID-19 Webpage](#)

[OSHA – Enforcement Guidelines Webpage](#)

[OSHA Fact Sheet – Protecting Workers During a Pandemic](#)

U.S. Centers for Disease Control (CDC):

[CDC – Environmental Cleaning and Disinfection Recommendations](#)

[CDC – Interim Guidance for Businesses and Employers to Plan and Respond to Coronavirus Disease \(Updated 3/21/20\)](#)

**Additional Information:**

Massachusetts State Coronavirus (COVID-19) Website

[mass.gov/covid19](https://www.mass.gov/covid19)

United States Centers for Disease Control and Prevention Coronavirus (COVID-19) Website

<https://www.cdc.gov/coronavirus/2019-ncov/index.html>



## MANDATORY SAFETY STANDARDS



### SOCIAL DISTANCING

- Arrange chairs so work areas are spaced out at least 6 feet apart
- Install visual markers to encourage customers to remain at least 6 feet apart
- Stagger lunch and break times, regulate the maximum number of people in one place and ensure at least 6 feet of physical distancing
- Close or reconfigure worker common spaces and high density areas of facilities where workers are likely to congregate (e.g., break rooms, eating areas) to allow 6 feet of physical distancing
- Require face coverings for all customers and workers, except where an individual is unable to wear a face covering due to a medical condition or disability
- Require workers to wear gloves, gowns or smocks, and prescription glasses, safety glasses or goggles

#### Recommended best practices

- Improve ventilation for enclosed spaces where possible (e.g., open doors and windows)
- Install physical partitions between workstations where feasible (must be taller than a standing worker)
- Contactless payment methods are encouraged



### HYGIENE PROTOCOLS

- Ensure access to handwashing facilities on site, including soap and running water, and allow sufficient break time for workers to wash hands frequently; alcohol-based hand sanitizers with at least 60% alcohol may be used as an alternative
- Supply workers at workplace location with adequate cleaning products (e.g., sanitizer, disinfecting wipes)
- Require glove changes and handwashing before and after each customer
- Do not permit sharing of tools and supplies between workers (shears, combs, brushes, etc.)
- Use clean capes for each customer
- Workers should change into a clean smock or gown between each client. Consider using disposable capes and smocks. Reusable capes, towels, gowns should be laundered between each use
- Disinfect all tools between customers
- Post visible signage throughout the site to remind workers and clients of hygiene and safety protocols



### STAFFING & OPERATIONS

- Limit service to hair services only (haircuts, color, blow drying and treatments). Non-hair services are not permitted (eyebrows, beard trimming, lip waxing, manicures, etc.)
- Provide training to workers on safety standards, up-to-date safety information and precautions including hygiene and other measures aimed at reducing disease transmission
- Adjust workplace hours and shifts (working teams with different schedules or staggered arrival / departure) to minimize contact across workers and reduce congestion
- Close waiting areas and ask customers to wait outside or in cars until it is time for their appointment
- Require customers to make an appointment in advance to receive service
- Maintain a log of workers and customers to support contact tracing (name, date, time, contact information) if needed
- Remove non-essential amenities (magazines, customer-facing water or coffee, coat rooms etc.)
- All workers must stay home if feeling ill
- If the employer is notified of a positive case at the workplace, the employer shall notify the Local Board of Health (LBOH) and work with them to trace likely contacts in the workplace and advise workers to isolate and self-quarantine. Testing of other workers may be recommended consistent with guidance and / or at the request of the LBOH
- Post notice to workers and customers of important health information and relevant safety measures as outlined in government guidelines

#### Recommended best practices

- Workers who are particularly vulnerable to COVID-19 according to the Centers for Disease Control (e.g., due to age or underlying conditions) are encouraged to stay home
- Encourage workers to self-identify symptoms or any close contact to a known or suspected COVID-19 case to the employer
- Encourage workers who test positive for COVID-19 to disclose to the workplace employer for purposes of cleaning / disinfecting and contact tracing



### CLEANING & DISINFECTING

- Conduct frequent cleaning and disinfection of site (at least daily, and more frequently if feasible)
- Keep cleaning logs that include date, time, and scope of cleaning
- Conduct frequent disinfecting of heavy transit areas and high-touch surfaces (e.g., doorknobs, rolling carts, bathrooms)
- In event of a positive case, shut down site for a deep cleaning and disinfecting of the workplace in accordance with current CDC guidance
- Disinfect tools between customers (e.g., shampoo bowls, chairs and headrests, shears, combs, brushes, razors, styling tools)



## SOCIAL DISTANCING

Ensure >6ft between individuals

- Arrange chairs so work areas are spaced out at least 6 feet apart
- Install visual markers to encourage customers to remain at least 6 feet apart
- Improve ventilation for enclosed spaces where possible (e.g., open doors and windows)
- Stagger lunch and break times, regulate the maximum number of people in one place and ensure at least 6 feet of physical distancing
- Close or reconfigure worker common spaces and high density areas of facilities where workers are likely to congregate (e.g., break rooms, eating areas) to allow 6 feet of physical distancing
- Require face coverings for all customers and workers, except where an individual is unable to wear a face covering due to a medical condition or disability
- Require workers to wear gloves, gowns or smocks, and prescription glasses, safety glasses or goggles
- Install physical partitions between workstations where feasible
- Contactless payment methods are encouraged



## HYGIENE PROTOCOLS

Apply robust hygiene protocols

- Ensure access to handwashing facilities on site, including soap and running water, and allow sufficient break time for workers to wash hands frequently; alcohol-based hand sanitizers with at least 60% alcohol may be used as an alternative
- Supply workers at workplace location with adequate cleaning products (e.g., sanitizer, disinfecting wipes)
- Require glove changes and handwashing before and after each customer
- Do not permit sharing of tools and supplies between workers (shears, combs, brushes, etc.)
- Use clean capes for each customer
- Workers should change into a clean smock or gown between each client. Consider using disposable capes and smocks. Reusable capes, towels, gowns should be laundered between each use.
- Disinfect all tools between customers
- Post visible signage throughout the site to remind workers and clients of hygiene and safety protocols



## STAFFING & OPERATIONS

Include safety procedures in the operations

- Limit service to hair services only (haircuts, color, blow drying and treatments). Non-hair services are not permitted (eyebrows, beard trimming, lip waxing, manicures, etc.)
- Provide training to workers on safety standards, up-to-date safety information and precautions including hygiene and other safety measures
- Adjust workplace hours and shifts (working teams with different schedules or staggered arrival / departure) to minimize contact across workers and reduce congestion
- Close waiting areas and ask customers to wait outside or in cars until it is time for their appointment
- Require customers to make an appointment in advance to receive service
- Maintain a log of workers and customers to support contact tracing (name, date, time, contact information) if needed
- Remove non-essential amenities (magazines, customer-facing water or coffee, coat rooms etc.)
- All workers must stay home if feeling ill
- Workers who are particularly vulnerable to COVID-19 according to the Centers for Disease Control (e.g., due to age or underlying conditions) are encouraged to stay home
- Encourage workers to self-identify symptoms or any close contact to a known or suspected COVID-19 case to the employer
- Encourage workers who test positive for COVID-19 to disclose to the workplace employer for purposes of cleaning / disinfecting and contact tracing. If the employer is notified of a positive case at the workplace, the employer shall notify the Local Board of Health (LBOH) in the city or town where the workplace is located and work with them to trace likely contacts in the workplace and advise workers to isolate and self-quarantine. Testing of other workers may be recommended consistent with guidance and / or at the request of the LBOH
- Post notice to workers and customers of important health information and relevant safety measures as outlined in government guidelines



## CLEANING & DISINFECTING

Incorporate robust hygiene protocols

- Conduct frequent cleaning and disinfection of site (at least daily, and more frequently if feasible)
- Keep cleaning logs that include date, time, and scope of cleaning
- Conduct frequent disinfecting of heavy transit areas and high-touch surfaces (e.g., doorknobs, rolling carts, bathrooms)
- In event of a positive case, shut down site for a deep cleaning and disinfecting of the workplace in accordance with current CDC guidance
- Disinfect tools between customers (e.g., shampoo bowls, chairs and headrests, shears, combs, brushes,, razors, styling tools)

# COVID-19 Control plan



All businesses in the state of MA must develop a written control plan outlining how its workplace will comply with the mandatory safety standards for operation in the COVID-19 reopening period. This template may be filled out to meet that requirement. Control plans do not need to be submitted for approval but must be kept on premise and made available in the case of an inspection or outbreak.

All individually listed businesses must complete a control plan, even if the business is part of a larger corporation or entity.

## BUSINESS INFORMATION | please provide the following information

Business name: \_\_\_\_\_  Check if part of a larger corporation

Address: \_\_\_\_\_

Contact information (Owner/Manager): \_\_\_\_\_

Contact information (HR representative), if applicable: \_\_\_\_\_

Number of workers on-site: \_\_\_\_\_

## SOCIAL DISTANCING | check the boxes to certify that you have:

- Ensured that all persons, including employees, customers, and vendors remain at least six feet apart to the greatest extent possible, both inside and outside workplaces
- Established protocols to ensure that employees can practice adequate social distancing
- Posted signage for safe social distancing
- Required face coverings or masks for all employees
- Implemented additional procedures. Please describe them here: \_\_\_\_\_

## HYGIENE PROTOCOLS | check the boxes to certify that you have:

- Provided hand washing capabilities throughout the workplace
- Ensured frequent hand washing by employees and provided adequate supplies to do so
- Provided regular sanitization of high touch areas, such as workstations, equipment, screens, doorknobs, restrooms throughout work site
- Implemented additional procedures. Please describe them here: \_\_\_\_\_

# COVID-19 Control plan



All businesses in the state of MA must develop a written control plan outlining how its workplace will comply with the mandatory safety standards for operation in the COVID-19 reopening period. This template may be filled out to meet that requirement. Control plans do not need to be submitted for approval but must be kept on premise and made available in the case of an inspection or outbreak.

All individually listed businesses must complete a control plan, even if the business is part of a larger corporation or entity.

## STAFFING & OPERATIONS check the boxes to certify that you have:

- Provided training for employees regarding the social distancing and hygiene protocols
- Ensured employees who are displaying COVID-19-like symptoms do not report to work
- Established a plan for employees getting ill from COVID-19 at work, and a return-to-work plan
- Implemented additional procedures. Please describe them here: \_\_\_\_\_  
\_\_\_\_\_

## CLEANING & DISINFECTING check the boxes to certify that you have:

- Established and maintained cleaning protocols specific to the business
- Ensured that when an active employee is diagnosed with COVID-19, cleaning and disinfecting is performed
- Prepared to disinfect all common surfaces at intervals appropriate to said workplace
- Implemented additional procedures. Please describe them here: \_\_\_\_\_  
\_\_\_\_\_

# Important



In order to reopen your business, please complete and sign the following checklist once you have completed your COVID-19 Control Plan template

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The following poster should be displayed in an area within the business premises that is visible to employees and visitors. Thank you for your efforts to get back to business while keeping Massachusetts safe

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# Welcome



Please know that we take our responsibility to keep Massachusetts safe very seriously. Be assured we have taken the following steps to comply with state mandatory safety standards for workplaces:

- Workers are wearing face coverings and we've put social distancing measures in place



- We provide hand washing capabilities and we are regularly sanitizing high-touch areas



- Our staff has received training regarding social distancing and hygiene protocols



- We have established thorough cleaning and disinfecting protocols



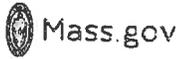
We ask you to do your part as well by wearing your face mask and maintaining social distance. Thanks—and we hope to see you again soon.

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Signature

Stay informed about COVID-19: Latest on cases, guidance, regulations *May. 18th, 2020, 11:00 am* [Read more](#)

Reopening Massachusetts - learn more about the phased approach *May. 18th, 2020, 11:00 am* [Read more](#)



# Reopening: Purchasing Hygienic or Protective Supplies for the Workplace

These resources are provided to help inform employers and employees about supplies needed to return to workplaces, and connect businesses with manufacturers and distributors. In order to operate in Reopening Phase 1 and all future phases, certain supplies are required.

- Already know what you need to buy? [Find your vendor](#) ([/info-details/reopening-purchasing-hygienic-or-protective-supplies-for-the-workplace#who-sells-hygienic-and-protective-supplies?](#))

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[What if I'm a manufacturer of these supplies and want to be added to the vendor list above?](#)

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## What supplies do I need to reopen my business or return to work?

As an employer, you must:

1. Require masks and coverings for all employees
2. Provide handwashing supplies and capabilities
3. Sanitize high touch areas, such as workstations, equipment, screens, doorknobs, restrooms throughout work site

Additional mandatory workplace safety standards can be found [here \(/info-details/reopening-mandatory-safety-standards-for-workplaces\)](#).

As an **employee**, you must wear a face covering or mask at your workplace.

### How to wear a face covering or mask:

Use anything that covers your nose and mouth, but leave N95's for healthcare workers



Face coverings and masks should fit snugly, be secured with ties or ear straps, and not restrict breathing. Only touch the ties or ear straps, not the front, and wash your hands after handling



Remember, a **face covering** can include anything that covers your nose and mouth, including dust masks, scarves and bandanas.

### Proper hand-washing techniques:



Generally, **hand hygiene** is much more important than gloves. You will need to ensure frequent hand washing by employees and adequate supplies to do so.



Clean things that are frequently touched (like doorknobs and countertops) with household cleaning spray or wipes.

Additionally, **disinfecting and sanitizing** are an important part of workplace safety.

## Additional Resources:

### Mandatory Safety Standards for Workplaces

(/info-details/reopening-mandatory-safety-standards-for-workplaces)

### Handwashing Information

(/handwashing)

### Mask and Face Covering Information and Requirements

(/news/wear-a-mask-in-public)

### COVID-19 Prevention and Treatment

(/info-details/covid-19-prevention-and-treatment)

## How can I purchase hygienic and protective supplies?

Private businesses should use the vendor tool below, while public entities such as cities and towns should use

[COMMBUYS](#) (/info-details/covid-19-statewide-contract-leadsources-for-ppe/ppc-list-of-vendors-).

Are you a private business? Use our search tool below.

(<https://www.mass.gov/info-details/reopening-purchasing-hygienic-or-protective-supplies-for-the-workplace/who-sells-hygienic-and-protective-supplies-for-the-workplace>)

Are you a municipality or public entity? Visit [COMMBUYS](#).

## Who sells hygienic and protective supplies?

Below is a list of vendors offering relevant hygienic and protective supplies for the workplace, and includes state contract vendors that Massachusetts has historically purchased from and manufacturers that have pivoted to producing hygienic or protective supplies as part of the M-ERT process.

**NOTE:** This vendor tool may not show up with Internet Explorer (IE). Please use the additional resources below to access the vendor list.

Go to :

mass.gov/info-details/reopening-purchasing-hygienic-or-  
protective-supplies-for-the-workplace#who-sells-  
hygienic-and-protective-supplies?—

### Additional Resources

[Download a Microsoft Excel file of suppliers](#)

(<https://www.mass.gov/doc/combined-commercial-supplies-steady-state-vendors/download>)

## What if I'm a manufacturer of these supplies and want to be added to the vendor list above?

If you are a Massachusetts manufacturer who has or is pivoting your operations to produce protective supplies or hygienic products, [please contact the Manufacturing Emergency Response Team to begin the process \(https://masstech.org/M-ERT\)](https://masstech.org/M-ERT).

Did you find what you were looking for on this webpage?

Yes  No

[SEND FEEDBACK](#)

EMERGENCY ALERTS

Coronavirus Update

Stay informed about COVID-19: Latest on cases, guidance, regulations *May. 18th, 2020, 11:00 am* [Read more](#)

Reopening Massachusetts - learn more about the phased approach *May. 18th, 2020, 11:00 am* [Read more](#)

HIDE ALERTS



## Reopening: When can my business reopen?

The following detailed commentary provides guidance for industries on the reopening plan as of May 18, 2020.

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## Detailed industry reopening plan

The following detailed commentary is related to the Executive Order signed by Governor Baker on May 18, 2020. This document is intended to provide additional information on businesses and activities summarized in the Reopening Massachusetts report. This is not an exhaustive list of all possible businesses that can open in each phase; it may be updated from time to time.

For additional information please visit the Reopening Massachusetts website [www.mass.gov/reopening](http://www.mass.gov/reopening)

([C:/Users/lang%20brandon/AppData/Local/Microsoft/Windows/INetCache/Content.Outlook/Y3O23ENK/www.mass.gov/reopening](http://C:/Users/lang%20brandon/AppData/Local/Microsoft/Windows/INetCache/Content.Outlook/Y3O23ENK/www.mass.gov/reopening))

Unless otherwise stated, businesses expected to be allowed to open in future phases will be subject to certain limitations and guidelines that will be provided at a later date. All businesses are required to follow Mandatory Workplace Safety Standards and Sector specific safety protocols and best practices. All of this information is subject to revision based on the latest public health data.

## Businesses

Category	When you can reopen	Additional comments
All businesses deemed essential by previous orders	Currently allowed	These businesses will be required to comply with Mandatory Workplace Safety Standards and any applicable sector specific safety protocols / best practices by May 25, 2020.
Banks	Currently allowed	These businesses will be required to comply with Mandatory Workplace Safety Standards and any applicable sector specific safety protocols / best practices by May 25, 2020.
Dog walkers	Currently allowed	These businesses will be required to comply with Mandatory Workplace Safety Standards and any applicable sector specific safety protocols / best practices by May 25, 2020.
Financial services	Currently allowed	These businesses will be required to comply with Mandatory Workplace Safety Standards and any applicable sector specific safety protocols / best practices by May 25, 2020.
In house services (such as nannies, babysitting, house cleaning)	Currently allowed	These businesses will be required to comply with Mandatory Workplace Safety Standards and any applicable sector specific safety protocols / best practices by May 25, 2020.

Category	When you can reopen	Additional comments
Real estate open houses	Currently allowed with restrictions	These businesses will be required to comply with Mandatory Workplace Safety Standards and any applicable sector specific safety protocols / best practices by May 25, 2020.
Construction	Phase 1 – May 18	All construction businesses, please refer to detailed guidance for reopening
Firearm retailers and shooting ranges	Phase 1 – May 18	
Home remodeling	Phase 1 – May 18	All construction businesses, please refer to detailed guidance for reopening (includes guidance for remodeling in 1-3 family residences)
In home installations	Phase 1 – May 18, construction related  Phase 2 – non construction related	Construction related – e.g., painting, repairs, etc.  Non construction related – e.g., carpet installation, home theaters, security systems
Manufacturing	Phase 1 – May 18	All manufacturing businesses, please refer to detailed guidance for reopening
Places of worship	Phase 1 – May 18	Please refer to detailed guidance for reopening
Auto dealers and wholesalers	Phase 1 – May 25 for curbside pickup and delivery only  Phase 2 – browsing inside the showroom with restrictions	Follow guidelines for non-essential retail and car dealerships found in the Essential Services FAQ
Car washes	Phase 1 – May 25	Please refer to detailed guidance for reopening

<b>Category</b>	<b>When you can reopen</b>	<b>Additional comments</b>
Drive-in movie theaters	Phase 1 - May 25	These businesses must follow Mandatory Workplace Safety Standards.
Hair salons / barbershops	Phase 1 - May 25	Please refer to detailed guidance for reopening
General office spaces	Phase 1 - May 25 except City of Boston  Phase 1 - June 1 City of Boston	Please refer to detailed guidance for reopening
Lab space	Phase 1 - May 25	Please refer to detailed guidance for reopening
Libraries	Phase 1 - May 25 for curbside pickup and delivery only  Phase 2 - browsing inside the Library with restrictions	
Pet grooming	Phase 1 - May 25	Please refer to detailed guidance for reopening
Retail (such as clothing stores, toy stores, jewelry stores, nurseries and garden centers that don't sell food products, adult use cannabis stores)	Phase 1 - May 25 for curbside pickup and delivery only  Phase 2 - browsing inside the store with restrictions	

-Category	When you can reopen	Additional comments
Casinos	Hotel & Restaurants – Phase 2  Gaming area – Phase 3  Theaters / arenas – Phase 3/4	Casinos and hotels attached to them should follow the guidelines for each section of the property (e.g. hotel, restaurants, etc.).
Driving schools	Currently allowed to offer classroom instruction online          Phase 2 – behind-the-wheel training or observation of another student driver	RMV developing comprehensive guidance for permit testing, road tests and driving schools
Hotels and accommodations (including short-term / private vacation rentals by owner)	Currently open to provide services to essential workers and vulnerable populations.          Phase 2 – reopen to serve other guests with restrictions	We are actively considering whether additional guidance will be provided to hotels/lodging before Phase 2
Other personal services (such as nail salons, day spas, massage therapy, tattoo parlors, electrolysis studios)	Phase 2	

Category	When you can reopen	Additional comments
Restaurants	Phase 1 – can continue to offer takeout and delivery options  Phase 2 – can begin opening dining areas	We are actively considering whether additional guidance will be provided to restaurants before Phase 2
Amusement parks	TBD – either Phase 3 or 4	
Bars	Phase 3	Bars are defined as establishments that only serve alcohol and do not have kitchen areas that prepare food on-site.
Gyms, fitness studios	Phase 3	Evaluating earlier opening of personal training and outdoor classes
Movie theatres	Phase 3	
Museums	Phase 3	
Performance venues (such as concert halls, theatres)	Phase 3	Large performance venues are an exception and will open in Phase 4 following guidance for other large venues. Some outdoor performance venues may begin opening in Phase 2.
Large venues (such as arenas, stadiums, night clubs, race tracks, other sports venues)	Phase 4	In process of determining what qualifies as a large venue.  Sports without spectators TBD