Department of Municipal Licenses and Inspections

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Charles C. Kokoros
Mayor

Date: May 18, 2020

TO: Pet Grooming Services

FROM: Marybeth McGrath, Director of the Health & Building Department

RE: PHASE 1: COVID-19 REOPENING REQUIREMENTS

Please find below the PHASE 1- COVID-19 REOPENING REQUIREMENTS, as follows:

Slowing the spread of COVID-19 requires the cooperation of all of us. The plan to re-open the economy safely requires that everyone do their part, and we expect most people will be diligent about keeping themselves and their neighbors safe and healthy.

Permitted Activities:

Phase 1 of the re-opening plan keeps in place existing restrictions, advisories and guidance, but provides exceptions for certain activities that can resume safely.

What Can Individuals Do?

- A new "stay safer at home" advisory requests that individuals stay at home when they can. However, all individuals are required to wear a face covering in most places when outside of the home. The requirement to wear a face covering is enforceable by the Braintree Health Department.

- All individuals remain subject to the existing order limiting gatherings to no more than 10 persons, except in unconfined outdoor spaces. The restriction on gathering size is enforceable by the Braintree Health Department. This limitation does not apply to workplaces authorized to operate, but more specific capacity and meeting rules will apply.

- Compliance with the mandatory rules outlined above is enforceable by the Braintree Health Department up to and including the issuance of civil fines of up to $300 per violation.

What Can Businesses Do?

- The businesses listed in the table below will be permitted to resume operations on May 18 or May 25. **All other businesses and workplaces remain closed through Phase 1.** No business is required to re-open and may not reopen until it is ready.

- All operating businesses must comply with general **mandatory workplace safety standards****, as well as **sector-specific workplace standards and protocols ** ** where applicable. Note that some specific sector and workplace standards and protocols are mandatory (actions that "must" be taken), while others are best practice guidance (actions that "should" be taken).

May 18	May 25
▪ Essential businesses already operating must self-certify and comply with applicable standards by May 25 or July 1. ▪ Manufacturing ▪ Construction ▪ Retail curbside pickup only ▪ Places of worship (40% occupancy limit) ▪ Firearms retailers and shooting ranges	▪ Laboratories and life sciences facilities ▪ Offices limited to < 25% maximum occupancy; work from home strongly encouraged. (Boston office opening delayed to June 1.) ▪ Car Washes exterior and self-service only ▪ Hair salons/barber shops by appointment only ▪ Pet grooming by appointment (curbside drop-off and pick-up) ▪ Certain outdoor recreational facilities and activities

Enforcement of Workplace Safety Standards

- Only essential services and businesses specifically designated for reopening can operate in phase 1. In order to open or continue operation, all businesses must:
  - Develop a written COVID-19 safety plan outlining how will prevent the spread of COVID-19.
  - Self-certify that it will operate in compliance with all applicable and mandatory workplace safety standards. **A template is attached to assist you**.**
  - Produce this self-certification, if requested, by the Braintree Health Department, Department of Labor Standards (DLS) or Department of Public Health (DPH). Failure or refusal to produce the self-certification upon request is grounds for enforcement action.

- Workplace safety standards are enforced jointly by the local boards of health and DLS. Enforcement can be initiated by either the Braintree Health Department or the DLS, whichever entity is called in first by a person filing a complaint. DLS and each municipal authority shall uniformly apply any enforceable COVID-19 workplace safety rule.

- The goal of enforcement is to educate and promote compliance. It is our hope that establishments will be diligent about compliance with reopening requirements before any enforcement action were to become necessary by the Braintree Health Department or the DLS.

** **To Assist you with reopening requirements, please find attached to this document, the following:**

- Template COVID-19 Safety Control Plan;
- Self-Certification Control Plan Checklist;
- Sector Specific Workplace Safety Standards for Pet Grooming Services;
- Pet Grooming Services-MA Mandatory Safety Standards;
- Pet Grooming Services-MA COVID-19 Checklist;
- Reopening Guidance: Purchasing Hygienic or Protective Supplies for the Workplace;
- Informational from Mass.gov- Reopening: When can my business reopen?

Should you have any questions, please feel free to call the Braintree Health Department at (781) 794-8090 or email: mmcgrath@braintreema.gov , and we will respond back to you as soon as possible.

SECTOR SPECIFIC WORKPLACE SAFETY STANDARDS FOR PET GROOMING SERVICES TO ADDRESS COVID-19
As of May 18, 2020

Purpose
These sector specific COVID-19 workplace safety standards for Pet Grooming Services are issued to provide owners and operators of Pet Grooming services workers and customers with instructions to help protect against the spread of COVID-19 as pet grooming services re-open.

These standards are minimum requirements only and are not exclusive or exhaustive. The public health data and matrix upon which these guidelines are based can and does change frequently, and the owner or operator for each Pet Grooming Service is accountable staying abreast of any updates to these requirements.

Standards for Responsible Pet Grooming Sites in Massachusetts:

No activity in Pet Grooming Services can occur without meeting these sector specific COVID-19 workplace safety standards for Pet Grooming Services. These standards apply to all Pet Grooming sites until rescinded or amended by the State.

The following workplace specific guidance is organized around four distinct categories covering Social Distancing, Hygiene Protocols, Staffing and Operations, and Cleaning and Disinfecting.

I. Social Distancing

- Ensure separation of 6 feet or more between individuals where possible
    - Close or reconfigure worker common spaces and high density areas where workers are likely to congregate (e.g., break rooms, eating areas) to allow social distancing; remove chairs and / or use distance markers to assure spacing (e.g., grooming workstations, counter space, office space)
    - Maintain physical distancing in businesses with multiple groomers by limiting the number of groomers working together at the same time, working at every other table, and allowing only one worker and one pet at a time in the pet bathing area.
    - Physical partitions must separate workstations that cannot be spaced out, (partitions must be taller than a standing worker)
- Improve ventilation for enclosed spaces where possible (e.g., open doors and windows)
- Stagger lunch and break times, regulating max number of people in one place and ensuring at least 6 feet of physical distancing
- Ensure proper distancing with customers
    - Communicate with clients via telephone or video-chat to avoid in-person conversations
    - Customers are not permitted in the business or facility; Pets must be dropped off curbside

    - Grooming salons must supply leashes to guide pets so there is no hand-off of an owner's leash at time of service
    - Customers should call or text upon arrival to the salon to arrange for drop off or pick up of their pet
    - Install visual markers to encourage customers outside to remain at least 6 feet apart
- Require face coverings for all workers and customers, except where unsafe due to medical condition or disability
- Grooming services may be provided only in mobile units, salons, or stores
- Contactless payment methods are encouraged

II. Hygiene Protocols

- Ensure access to handwashing facilities on site, including soap and running water, wherever possible and encourage frequent handwashing; alcohol-based hand sanitizers with at least 60% alcohol may be used as an alternative
- Supply workers at workplace location with adequate cleaning products (e.g., sanitizer, disinfecting wipes)
- Avoid sharing tools and supplies between workers
- Post visible signage throughout the site to remind workers of hygiene and safety protocols
- Prior to accepting a pet, ask the owner if anyone in the house has COVID-19. Grooming cannot be allowed if someone in the client household is confirmed to have or suspected of having COVID-19

III. Staffing and Operations

- Provide training to workers on up-to-date safety information and precautions including hygiene and other measures aimed at reducing disease transmission
- Adjust workplace hours and shifts (leverage working teams with different schedules or staggered arrival / departure) to minimize contact across workers and reduce congestion at entry points
- Do not allow visitors or customers on site, pet drop-off must occur outside. Limit visitors and service providers on site; shipping and deliveries should be completed in designated areas
- Workers must stay home if feeling ill
- Workers who are particularly vulnerable to COVID-19 according to the Centers for Disease Control (e.g., due to age or underlying conditions) are encouraged to stay home
- Workers should be encouraged to self-identify to the owner or operator of the business symptoms or any close contact to a known or suspected COVID-19 case
- Encourage workers who test positive for COVID-19, to disclose to the employer of the office for purposes of cleaning / disinfecting and contact tracing. If the employer is notified of a positive case at the workplace, the employer should notify the local Board of Health (LBOH) where the workplace is located and work with them to trace likely contacts in the workplace and advise workers to isolate and self-quarantine. Testing of other workers may be recommended consistent with guidance and / or at the request of the LBOH
- Post notice to workers and customers of important health information and relevant safety measures as outlined in government guidelines

IV. Cleaning and Disinfecting

- Conduct frequent cleaning and disinfection of site (at least daily and more frequently if feasible)
- Keep cleaning logs that include date, time, and scope of cleaning
- Conduct frequent disinfecting of heavy transit areas and high-touch surfaces (e.g., doorknobs, bathrooms)
- In event of a positive case, shut down site for a deep cleaning and disinfecting of the workplace in accordance with current CDC guidance
- Disinfect tools between customers (e.g., shampoo bowls, shears, combs, brushes)

Additional worker safety guidelines and resources (with hyperlinks to web pages) are available below:

U.S. Department of Labor, Occupational Safety and Health Administration (OSHA):

OSHA – COVID-19 Webpage

OSHA – Enforcement Guidelines Webpage

OSHA Fact Sheet – Protecting Workers During a Pandemic

U.S. Centers for Disease Control (CDC):

CDC – Environmental Cleaning and Disinfection Recommendations

CDC – Interim Guidance for Businesses and Employers to Plan and Respond to Coronavirus Disease (Updated 3/21/20)

Additional Information:
Massachusetts State Coronavirus (COVID-19) Website
mass.gov/covid19

United States Centers for Disease Control and Prevention Coronavirus (COVID-19) Website
https://www.cdc.gov/coronavirus/2019-ncov/index.html

PET GROOMING

MA Safety Standards

MANDATORY SAFETY STANDARDS

SOCIAL DISTANCING

Ensure at least 6 feet of separation between individuals

Close or reconfigure worker common spaces and high density areas where workers are likely to congregate (e.g., break rooms, eating areas) to allow social distancing; remove chairs and / or use distance markers to assure spacing (e.g., grooming workstations, counter space, office space)

Maintain physical distancing in businesses with multiple groomers by limiting the number of groomers working together at the same time, working at every other table, and allowing only one worker and one pet at a time in the pet bathing area

Physical partitions must separate workstations that cannot be spaced out (partitions must be taller than a standing worker)

Stagger lunch and break times, regulating maximum number of people in one place and ensuring at least 6 feet of physical distancing

Communicate with clients via telephone or video-chat to avoid in-person conversations

Customers are not permitted in the business or facility; Pets must be dropped off curbside

Grooming salons must supply leashes to guide pets so there is no hand-off of an owner's leash at time of service

Customers should call or text upon arrival to the salon to arrange for drop-off or pick up of their pet

Require face coverings for all workers and customers, except where unsafe due to medical condition or disability

Grooming services may be provided only in mobile units, salons, or stores

Recommended best practices

Improve ventilation for enclosed spaces where possible (e.g., open doors and windows)

Contactless payment methods are encouraged

HYGIENE PROTOCOLS

Ensure access to handwashing facilities on site, including soap and running water, and allow sufficient break time for workers to wash hands to frequently; alcohol-based hand sanitizers with at least 60% alcohol may be used as an alternative

Supply workers at workplace location with adequate cleaning products (e.g., sanitizer, disinfecting wipes)

Avoid sharing tools and supplies between workers

Post visible signage throughout the site to remind workers of hygiene and safety protocols

Prior to accepting a pet, ask the owner if anyone in the house has COVID-19. Grooming cannot be allowed if someone in the client household is confirmed to have or suspected of having COVID-19

STAFFING & OPERATIONS

Provide training to workers on up-to-date safety information and precautions including hygiene and other measures aimed at reducing disease transmission

Adjust workplace hours and shifts (leverage working teams with different schedules or staggered arrival / departure) to minimize contact across workers and reduce congestion at entry points

Do not allow visitors or customers on site, pet drop-off must occur outside. Limit visitors and service providers on site; shipping and deliveries should be completed in designated areas

Workers must stay home if feeling ill

If the employer is notified of a positive case at the workplace, the employer shall notify the Local Board of Health (LBOH) and work with them to trace likely contacts in the workplace and advise workers to isolate and self-quarantine. Testing of other workers may be recommended consistent with guidance and / or at the request of the LBOH

Post notice to workers and customers of important health information and relevant safety measures as outlined in government guidelines

Recommended best practices

Workers who are particularly vulnerable to COVID-19 according to the Centers for Disease Control (e.g., due to age or underlying conditions) are encouraged to stay home

Encourage workers to self-identify symptoms or any close contact to a known or suspected COVID-19 case to the employer

Encourage workers who test positive for COVID-19 to disclose to the employer for purposes of cleaning / disinfecting and contact tracing

CLEANING & DISINFECTING

Conduct frequent cleaning and disinfection of site (at least daily and more frequently if feasible)

Keep cleaning logs that include date, time, and scope of cleaning

Conduct frequent disinfecting of heavy transit areas and high-touch surfaces (e.g., doorknobs, bathrooms)

In event of a positive case, shut down site for a deep cleaning and disinfecting of the workplace in accordance with current CDC guidance

Disinfect tools between customers (e.g., shampoo bowls, shears, combs, brushes)

PET GROOMING

MA COVID-19 Checklist

SOCIAL DISTANCING

Ensure >6ft between individuals

- [ ] Ensure at least 6 feet of separation between individuals
- [ ] Maintain physical distancing in businesses with multiple groomers by limiting the number of groomers working together at the same time, working at every other table, and allowing only one worker and one pet at a time in the pet bathing area. Close or reconfigure worker common spaces and high density areas where workers are likely to congregate
- [ ] Install physical partitions separating workstations for areas that cannot be spaced out (partitions must be taller than a standing worker)
- [ ] Improve ventilation for enclosed spaces where possible (e.g., open doors and windows)
- [ ] Communicate with clients via telephone or video-chat to avoid in-person conversations. Encourage contactless payment methods
- [ ] Supply leashes to guide pets so there is no hand-off of an owner's leash at time of service
- [ ] Stagger lunch and break times, regulating maximum number of people in one place and ensuring at least 6 feet of physical distancing
- [ ] Require use of face coverings for all workers, except where doing so may introduce a safety hazard to workers or where an individual is unable to wear a face covering due to a medical condition or disability
- [ ] Ensure that customers are not permitted in the business or facility; Pets must be dropped off curbside. Customers should call or text upon arrival to the salon to arrange for drop-off and pick up of their pet

HYGIENE PROTOCOLS

Apply robust hygiene protocols

- [ ] Ensure access to handwashing facilities on site, including soap and running water, and allow sufficient break time for workers to wash hands to frequently; alcohol-based hand sanitizers with at least 60% alcohol may be used as an alternative
- [ ] Supply workers at workplace location with adequate cleaning products (e.g., sanitizer, disinfecting wipes)
- [ ] Post visible signage throughout the site to remind workers of hygiene and safety protocols.
- [ ] Avoid sharing tools and supplies between workers
- [ ] Prior to accepting a pet, ask the owner if anyone in the house has COVID-19. Grooming cannot be allowed if someone in the client household is confirmed to have or suspected of having COVID-19

STAFFING & OPERATIONS

Include safety procedures in the operations

- [ ] Provide training to workers on safety standards, up-to-date safety information and precautions including hygiene and other safety measures
- [ ] Adjust workplace hours and shifts to minimize contact across workers and reduce congestion at entry points
- [ ] Do not allow visitors or customers on site, pet drop-off must occur outside. Limit visitors and service providers on site; shipping and deliveries should be completed in designated areas
- [ ] Ensure that workers feeling ill stay home. Encourage workers who are particularly vulnerable to COVID-19 according to the Centers for Disease Control (e.g., due to age or underlying conditions) to stay home
- [ ] Encourage workers to self-identify symptoms or any close contact to a known or suspected COVID-19 case to the employer
- [ ] Encourage workers who test positive for COVID-19 to disclose to the employer for purposes of cleaning / disinfecting and contact tracing. If the employer is notified of a positive case at the workplace, the employer shall notify the Local Board of Health (LBOH) and work with them to trace likely contacts in the workplace and advise workers to isolate and self-quarantine. Testing of other workers may be recommended consistent with guidance and / or at the request of the LBOH
- [ ] Post notice to workers and customers of important health information and relevant safety measures as outlined in government guidelines

CLEANING & DISINFECTING

Incorporate robust hygiene protocols

- [ ] Conduct daily cleaning and disinfection of site (at least daily and more frequently if feasible)
- [ ] Disinfect heavy transit areas and high-touch surfaces (e.g., doorknobs, shared tools, bathrooms)
- [ ] Keep cleaning logs that include date, time and scope of cleaning
- [ ] Disinfect tools between customers (e.g., shampoo bowls, shears, combs, brushes)
- [ ] In event of a positive case, shut down site for a deep cleaning and disinfecting of the workplace in accordance with current guidance

TEMPLATE (I/II)

COVID-19 Control plan

All businesses in the state of MA must develop a written control plan outlining how its workplace will comply with the mandatory safety standards for operation in the COVID-19 reopening period. This template may be filled out to meet that requirement. Control plans do not need to be submitted for approval but must be kept on premise and made available in the case of an inspection or outbreak.

All individually listed businesses must complete a control plan, even if the business is part of a larger corporation or entity.

BUSINESS INFORMATION | please provide the following information

Business name: _____ ☐ Check if part of a larger corporation

Address: _____

Contact information (Owner/Manager): _____

Contact information (HR representative), if applicable: _____

Number of workers on-site: _____

SOCIAL DISTANCING | check the boxes to certify that you have:

- ☐ Ensured that all persons, including employees, customers, and vendors remain at least six feet apart to the greatest extent possible, both inside and outside workplaces
- ☐ Established protocols to ensure that employees can practice adequate social distancing
- ☐ Posted signage for safe social distancing
- ☐ Required face coverings or masks for all employees
- ☐ Implemented additional procedures. Please describe them here: _____

HYGIENE PROTOCOLS | check the boxes to certify that you have:

- ☐ Provided hand washing capabilities throughout the workplace
- ☐ Ensured frequent hand washing by employees and provided adequate supplies to do so
- ☐ Provided regular sanitization of high touch areas, such as workstations, equipment, screens, doorknobs, restrooms throughout work site
- ☐ Implemented additional procedures. Please describe them here: _____

TEMPLATE (II/II)

COVID-19 Control plan

All businesses in the state of MA must develop a written control plan outlining how its workplace will comply with the mandatory safety standards for operation in the COVID-19 reopening period. This template may be filled out to meet that requirement. Control plans do not need to be submitted for approval but must be kept on premise and made available in the case of an inspection or outbreak.

All individually listed businesses must complete a control plan, even if the business is part of a larger corporation or entity.

STAFFING & OPERATIONS

check the boxes to certify that you have:

- ☐ Provided training for employees regarding the social distancing and hygiene protocols
- ☐ Ensured employees who are displaying COVID-19-like symptoms do not report to work
- ☐ Established a plan for employees getting ill from COVID-19 at work, and a return-to-work plan
- ☐ Implemented additional procedures. Please describe them here: _____

CLEANING & DISINFECTING

check the boxes to certify that you have:

- ☐ Established and maintained cleaning protocols specific to the business
- ☐ Ensured that when an active employee is diagnosed with COVID-19, cleaning and disinfecting is performed
- ☐ Prepared to disinfect all common surfaces at intervals appropriate to said workplace
- ☐ Implemented additional procedures. Please describe them here: _____

Important

In order to reopen your business, please complete and sign the following checklist once you have completed your COVID-19 Control Plan template

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The following poster should be displayed in an area within the business premises that is visible to employees and visitors. Thank you for your efforts to get back to business while keeping Massachusetts safe

Welcome

Please know that we take our responsibility to keep Massachusetts safe very seriously. Be assured we have taken the following steps to comply with state mandatory safety standards for workplaces:

- [ ] Workers are wearing face coverings and we've put social distancing measures in place

- [ ] We provide hand washing capabilities and we are regularly sanitizing high-touch areas

- [ ] Our staff has received training regarding social distancing and hygiene protocols

- [ ] We have established thorough cleaning and disinfecting protocols

We ask you to do your part as well by wearing your face mask and maintaining social distance. Thanks—and we hope to see you again soon.

_____

Signature

EMERGENCY ALERTS | Coronavirus Update

HIDE ALERTS

Stay informed about COVID-19: Latest on cases, guidance, regulations *May. 18th, 2020, 11:00 am* **Read more**

Reopening Massachusetts - learn more about the phased approach *May. 18th, 2020, 11:00 am* **Read more**

Mass.gov

Reopening: Purchasing Hygienic or Protective Supplies for the Workplace

These resources are provided to help inform employers and employees about supplies needed to return to workplaces, and connect businesses with manufacturers and distributors. In order to operate in Reopening Phase 1 and all future phases, certain supplies are required.

- Already know what you need to buy? Find your vendor (/info-details/reopening-purchasing-hygienic-or-protective-supplies-for-the-workplace#who-sells-hygienic-and-protective-supplies?-)

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How can I purchase hygienic and protective supplies? (#how-can-i-purchase-hygienic-and-protective-supplies?-)

Who sells hygienic and protective supplies? (#who-sells-hygienic-and-protective-supplies?-)

What if I'm a manufacturer of these supplies and want to be added to the vendor list above? (#what-if-i'm-a-manufacturer-of-these-supplies-and-want-to-be-added-to-the-vendor-list-above?-)

What supplies do I need to reopen my business or return to work?

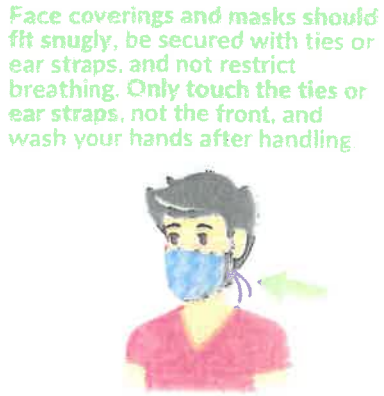
As an **employer**, you must:

1. Require masks and coverings for all employees
2. Provide handwashing supplies and capabilities
3. Sanitize high touch areas, such as workstations, equipment, screens, doorknobs, restrooms throughout work site

Additional mandatory workplace safety standards can be found here (/info-details/reopening-mandatory-safety-standards-for-workplaces).

As an **employee**, you must wear a face covering or mask at your workplace.

How to wear a face covering or mask:



Remember, a **face covering** can include anything that covers your nose and mouth, including dust masks, scarves and bandanas.

Proper hand-washing techniques:

Generally, **hand hygiene** is much more important than gloves. You will need to ensure frequent hand washing by employees and adequate supplies to do so.

Clean things that are frequently touched (like doorknobs and countertops) with household cleaning spray or wipes.

Additionally, **disinfecting and sanitizing** are an important part of workplace safety.

Additional Resources:

Mandatory Safety Standards for Workplaces
(/info-details/reopening-mandatory-safety-standards-for-workplaces)

Handwashing Information
(/handwashing)

Mask and Face Covering Information and Requirements
(/news/wear-a-mask-in-public)

COVID-19 Prevention and Treatment
(/info-details/covid-19-prevention-and-treatment)

How can I purchase hygienic and protective supplies?

Private businesses should use the vendor tool below, while public entities such as cities and towns should use COMMBUYS (/info-details/covid-19-statewide-contract-resources-for-ppe#ppe-list-of-vendors-).

Are you a private business? Use our search tool below.
(https://www.mass.gov/info-details/reopening-purchasing-hygienic-or-protective-supplies-for-the-workplace#who-sells-hygienic-and-protective

Are you a municipality or public entity? Visit COMMBUYS.

Who sells hygienic and protective supplies?

Below is a list of vendors offering relevant hygienic and protective supplies for the workplace, and includes state contract vendors that Massachusetts has historically purchased from and manufacturers that have pivoted to producing hygienic or protective supplies as part of the M-ERT process.

NOTE: This vendor tool may not show up with Internet Explorer (IE). Please use the additional resources below to access the vendor list.

Go to:

mass.gov/info-details/reopening-purchasing-hygienic-or-protective-supplies-for-the-workplace#who-sells-hygienic-and-protective-supplies?-

Additional Resources

Download a Microsoft Excel file of suppliers

(https://www.mass.gov/doc/combined-commercial-supplies-steady-state-vendors/download)

What if I'm a manufacturer of these supplies and want to be added to the vendor list above?

If you are a Massachusetts manufacturer who has or is pivoting your operations to produce protective supplies or hygienic products, please contact the Manufacturing Emergency Response Team to begin the process (https://masstech.org/M-ERT).

Did you find what you were looking for on this webpage?

Yes No

SEND FEEDBACK

EMERGENCY ALERTS

Coronavirus Update

Stay informed about COVID-19: Latest on cases, guidance, regulations *May. 18th, 2020, 11:00 am* **Read more**

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Reopening: When can my business reopen?

The following detailed commentary provides guidance for industries on the reopening plan as of May 18, 2020.

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Detailed industry reopening plan

The following detailed commentary is related to the Executive Order signed by Governor Baker on May 18, 2020. This document is intended to provide additional information on businesses and activities summarized in the Reopening Massachusetts report. This is not an exhaustive list of all possible businesses that can open in each phase; it may be updated from time to time.

For additional information please visit the Reopening Massachusetts website www.mass.gov/reopening (///C:/Users/lang%20brandon/AppData/Local/Microsoft/Windows/INetCache/Content.Outlook/Y3Q23ENK/www.mass.gov/reopening)

Unless otherwise stated, businesses expected to be allowed to open in future phases will be subject to certain limitations and guidelines that will be provided at a later date. All businesses are required to follow Mandatory Workplace Safety Standards and Sector specific safety protocols and best practices. All of this information is subject to revision based on the latest public health data.

Businesses

Category	When you can reopen	Additional comments
All businesses deemed essential by previous orders	Currently allowed	These businesses will be required to comply with Mandatory Workplace Safety Standards and any applicable sector specific safety protocols / best practices by May 25, 2020.
Banks	Currently allowed	These businesses will be required to comply with Mandatory Workplace Safety Standards and any applicable sector specific safety protocols / best practices by May 25, 2020.
Dog walkers	Currently allowed	These businesses will be required to comply with Mandatory Workplace Safety Standards and any applicable sector specific safety protocols / best practices by May 25, 2020.
Financial services	Currently allowed	These businesses will be required to comply with Mandatory Workplace Safety Standards and any applicable sector specific safety protocols / best practices by May 25, 2020.
In house services (such as nannies, babysitting, house cleaning)	Currently allowed	These businesses will be required to comply with Mandatory Workplace Safety Standards and any applicable sector specific safety protocols / best practices by May 25, 2020.

Category	When you can reopen	Additional comments
Real estate open houses	Currently allowed with restrictions	These businesses will be required to comply with Mandatory Workplace Safety Standards and any applicable sector specific safety protocols / best practices by May 25, 2020.
Construction	Phase 1 – May 18	All construction businesses, please refer to detailed guidance for reopening
Firearm retailers and shooting ranges	Phase 1 – May 18	
Home remodeling	Phase 1 – May 18	All construction businesses, please refer to detailed guidance for reopening (includes guidance for remodeling in 1-3 family residences)
In home installations	Phase 1 – May 18, construction related Phase 2 – non construction related	Construction related – e.g., painting, repairs, etc. Non construction related – e.g., carpet installation, home theaters, security systems
Manufacturing	Phase 1 – May 18	All manufacturing businesses, please refer to detailed guidance for reopening
Places of worship	Phase 1 – May 18	Please refer to detailed guidance for reopening
Auto dealers and wholesalers	Phase 1 – May 25 for curbside pickup and delivery only Phase 2 – browsing inside the showroom with restrictions	Follow guidelines for non-essential retail and car dealerships found in the Essential Services FAQ
Car washes	Phase 1 – May 25	Please refer to detailed guidance for reopening

Category	When you can reopen	Additional comments
Drive-in movie theaters	Phase 1 - May 25	These businesses must follow Mandatory Workplace Safety Standards.
Hair salons / barbershops	Phase 1 - May 25	Please refer to detailed guidance for reopening
General office spaces	Phase 1 - May 25 except City of Boston Phase 1 - June 1 City of Boston	Please refer to detailed guidance for reopening
Lab space	Phase 1 - May 25	Please refer to detailed guidance for reopening
Libraries	Phase 1 - May 25 for curbside pickup and delivery only Phase 2 - browsing inside the Library with restrictions	
Pet grooming	Phase 1 - May 25	Please refer to detailed guidance for reopening
Retail (such as clothing stores, toy stores, jewelry stores, nurseries and garden centers that don't sell food products, adult use cannabis stores)	Phase 1 - May 25 for curbside pickup and delivery only Phase 2 - browsing inside the store with restrictions	

Category	When you can reopen	Additional comments
Casinos	Hotel & Restaurants – Phase 2 Gaming area – Phase 3 Theaters / arenas – Phase 3/4	Casinos and hotels attached to them should follow the guidelines for each section of the property (e.g. hotel, restaurants, etc.).
Driving schools	Currently allowed to offer classroom instruction online Phase 2 – behind-the-wheel training or observation of another student driver	RMV developing comprehensive guidance for permit testing, road tests and driving schools
Hotels and accommodations (including short-term / private vacation rentals by owner)	Currently open to provide services to essential workers and vulnerable populations. Phase 2 – reopen to serve other guests with restrictions	We are actively considering whether additional guidance will be provided to hotels/lodging before Phase 2
Other personal services (such as nail salons, day spas, massage therapy, tattoo parlors, electrolysis studios)	Phase 2	

Category	When you can reopen	Additional comments
Restaurants	Phase 1 – can continue to offer takeout and delivery options Phase 2 – can begin opening dining areas	We are actively considering whether additional guidance will be provided to restaurants before Phase 2
Amusement parks	TBD – either Phase 3 or 4	
Bars	Phase 3	Bars are defined as establishments that only serve alcohol and do not have kitchen areas that prepare food on-site.
Gyms, fitness studios	Phase 3	Evaluating earlier opening of personal training and outdoor classes
Movie theatres	Phase 3	
Museums	Phase 3	
Performance venues (such as concert halls, theatres)	Phase 3	Large performance venues are an exception and will open in Phase 4 following guidance for other large venues. Some outdoor performance venues may begin opening in Phase 2.
Large venues (such as arenas, stadiums, night clubs, race tracks, other sports venues)	Phase 4	In process of determining what qualifies as a large venue. Sports without spectators TBD